



**South Reading**

**Draft**

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**Patient Voice Minutes Clinical Commissioning Group**

**1. Welcome and Apologies**

Date	26th October 2016
Location	Reading Community Learning Centre
Present	James Penn, Milman Road, Dr Mittal, Shaheen Kausar, Chatham Street Phil Lowry, UHC Douglas Dean, Westwood Road Surgery Christopher Mott, Milman Road, Dr Kumar Farzane Eftekhari(guest), Western Elms, Tom Lake, Pembroke Surgery
Apologies	Libby Stroud, Pembroke Joan Lloyd

Libby Stroud having offered apologies, James Penn chaired the meeting.

**2 Minutes of Previous Meeting and Matters Arising**

Minutes of the previous meeting were approved.

Libby Stroud had left notes on the Patient Engagement Group meeting on 11th Octobe as follows:

- Group now called PEG rather than PESG (execution not strategy!).
- Seldom-heard groups: Some discussion on people with learning difficulties. LS gave contact details of Pauline Foy of Reading Mencap. Work on seldom-heard groups appears to be ongoing.
- Accountable Care System (ACS): in response to LS’ question on behalf of Tom Lake, Wendy Bower reported that patient participation in this is currently *not* included or expected – the ACS is all to do with hih-level finance and accountability. (Patient participation in the ACS may happen in the futurebut only if needed for a particular reason.)
- Request to ask for the Priory Avenue Scorecard to be used more widely, originally requested for the PEG agenda, following Francis Brown’s talk to SRPV in September: discussion/presentation did not take place, at WB’s reques. WB held that further discussion of this matter was not needed, as delegates were already aware of this issue; this was in any case a matter for individual practices and CCGs.
- Chair and Vice-chair now both attend PEG. Meetings will be only every 4 months. Next on Tuesday, 20th February 2017.

Tom Lake and Laurence Napier-Peele had attended the 111 re-commissioing stakeholder meeting in September at the Holiday Inn. The favoured tenderer was Care UK, the largest provider of NHS services, which ran several other large 111 services. The specification was for more clinical input and a fronting voice response system will divert clinicians and those who are seeking a prescription renewal from the standard sequence of questions.

**3 Integrating Health and Social Care in Reading**

Kevin Johnson is Integration Manager for Reading, a joint post between Reading Borouh Council and the Reading CCGs.

He started his talk with a description of the difficulties facing the NHS and local authorities at present given the constrained funding for social care and the ageing population.

After a discussion of integrated pathways and the benefits of maintaining patients in their home, discussion turned to the voluntary sector.

Kevin explained that he had been involved with the founding of the SMILE charity in Windsor and Maidenhead, which now reached a large population across the borough. The scope was mainly on exercise and wellbeing of the over 50s with members staying on into their 90s. Several hundred pensioners would sit down to the SMILE Xmas lunch with support from major corporate organisations in the borough.

## **5. Participation in South Reading Audit of Health Needs of the Single Homeless**

James Penn reported that he had attended a meeting of the planning group and that the survey would go ahead during January/February. The questionnaire was substantial and detailed. He would attend again and we would circulate members with details as they became available.

## **9. Proposal for Group to Facilitate use of e-GP Facilities**

This was again postponed.

## **10. AOB**

Note future meetings:

South Reading Patient Voice: 6pm 30th November, 94, London Street - Discussion on the STP - elections for officers.

South Reading CCG Governing Body in Public - 9.30 -12.30, 7th December at Museum of English Rural Life. Please see [srpv.org.uk](http://srpv.org.uk) for details of registration and how to ask questions.

Berkshire West Primary Care Commissioning Committee - 13.00 - 16.30 7th December, Oakwood Centre, Woodley. Please see [srpv.org.uk](http://srpv.org.uk) for details of how to register and pose questions.

Health and Wellbeing Board - next meeting on Fri 27th January in the Council Chamber.